



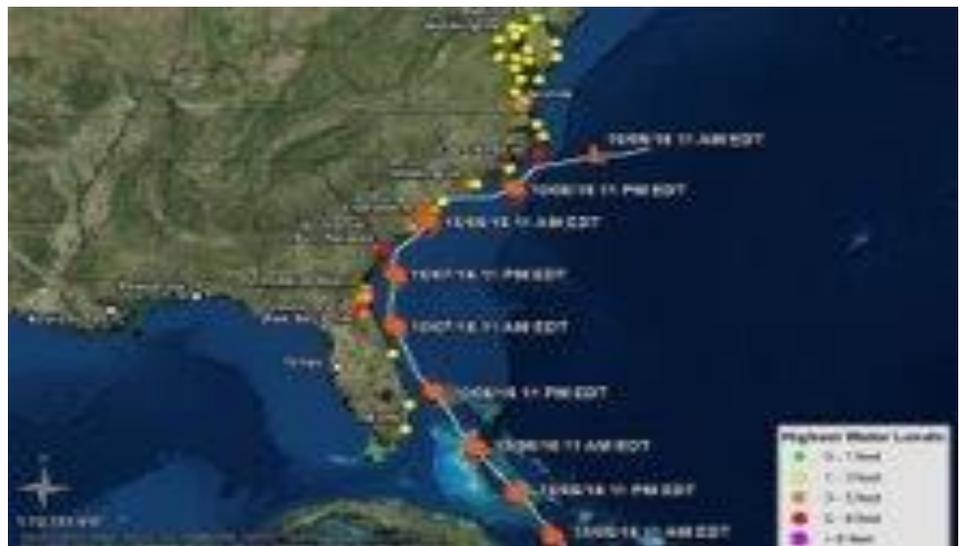
"The Orion team was very responsive and if we had any questions they got right back to us. The Orion representative that we were working with was 'Johnny on the spot' and helped us get set up very quickly. I didn't have a lot of time to get Orion up and running as we had Hurricane Matthew barreling down on us and the Orion representative walked us through every step and was very, very, helpful. Setting up the system was very smooth."

- Chief David Moore
Fire Chief at Town of Winterville
Fire-Rescue-EMS

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Orion Utilization for Hurricane Matthew: Town of Winterville, North Carolina

BACKGROUND

Officials in the Town of Winterville knew days before Hurricane Matthew struck that their city was in the path of a Category 5 hurricane. One of the key officials tasked with handling the multitude of issues arising from such an event was Chief Moore, who has served 24 years as Fire Chief for the Town of Winterville, and has an extensive background in emergency management.

APPROACH

In the past, documenting the potential widespread damage began by dispatching a team into the community armed with paper forms that would be filled out by hand. Futurity IT provided a quick and smooth set up and roll out of the Orion Damage Assessment Solution, along with several "just in time" training for town officials that were complete before Hurricane Matthew struck Winterville.

After a 15-minute training for each team on the Orion Damage Assessment Solution App, Chief Moore and his teams utilized their smart devices to collect damage information for every property.

RESULT

The Orion Damage Assessment Solution's real time data collection from the field with GIS mapping allowed Chief Moore to see the damage information as his team collected it from the field, giving him a high-level situational awareness.

Thankfully, the damage to Winterville was lower than expected, but Chief Moore is fully prepared with the Damage Assessment and Pre-Plan Solution when the next storm impacts the City of Winterville.