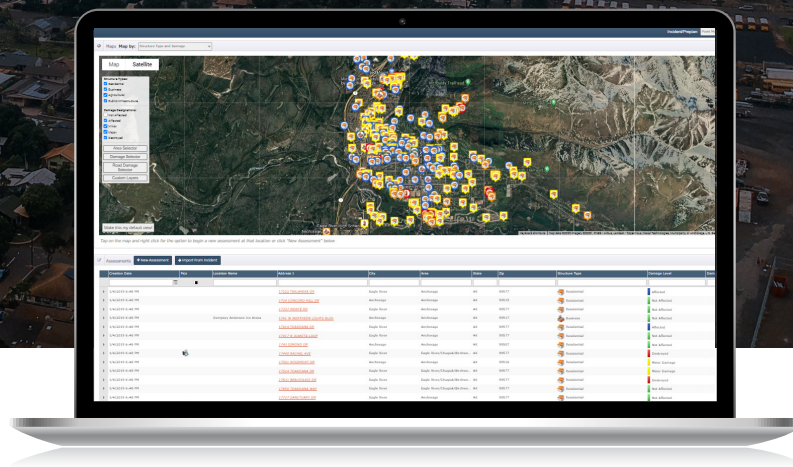


## ADAPTING TO RAPIDLY EVOLVING NEEDS AFTER THE LAHAINA FIRE



**The devastating Lahaina Fire in August 2023 caused significant damage and left over 6,000 individuals without homes,**

marking it as one of the worst natural disasters experienced by the State of Hawaii. The response to this crisis involved multiple state agencies, non-governmental organizations (NGOs), and external entities collaborating to assist the affected survivors. However, with numerous organizations involved, the data and information became siloed among different agencies, creating a challenge in coordinating efforts to provide shelter and address the immediate needs of the survivors.



### HOW WE HELPED

In response to this complex situation, the Hawaii Department of Human Services (HDHS) adopted the Futurity Platform in September of 2023 to better manage the recovery process by consolidating complex data to meet the **daily** reporting requirements of FEMA. Further, Disaster Case Managers, (DCMs) now have user-friendly technology to conduct standardized Individual Needs Assessments, capturing vital data for effective assistance.

With Futurity's Software Platform, HDHS efficiently manages survivor data, capturing and reporting critical information on housing, medical needs, social services, transportation, and shelter transition. This streamlined process ensures accurate and timely updates on survivor status.

## KEY FUTURITY PLATFORM FEATURES

### GIS Mapping & Layering

Disaster Case Managers (DCMs) benefit greatly from visualizing their clients' locations. This helps assess proximity to resources, offer more targeted aid, and understand the needs of unhoused populations. The visual overview aids in a more effective and targeted response to the challenges faced by individuals post-disaster.

### Mitigation

By having a better understanding of client needs, DCMs can make more informed decisions about resource distribution, ensuring that the support provided is tailored to the specific needs and circumstances of each client in order to help mitigate the effects of the disaster on the individual.

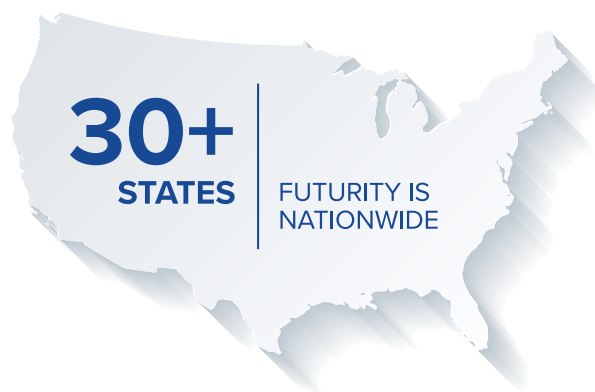
### Common Operating Picture (COP) Dashboard

The Futurity Platform provides an intuitive interface that allows DCMs to easily input and manage key information. This centralized system ensures that the data can be readily updated and reported upon, providing a comprehensive view of each survivor's ongoing needs and progress. The user-friendly nature of the program simplifies the task for DCMs, enabling them to better address and assist survivors in their recovery and rebuilding efforts following the Lahaina Fire disaster.

### Government Reporting Form Aggregator

The Futurity Platform's adaptable reporting is crucial for Lahaina's recovery. It quickly adjusts to changing FEMA requirements, ensuring accurate, timely, and reliable reporting by Hawaii's Department of Human Services for FEMA reimbursement.

The Futurity Platform is now the centralized platform for HDHS to consolidate and manage survivor data. This software has enabled DCMs to conduct Individual Needs Assessments of each survivor using a standardized approach, capturing essential data points crucial for providing assistance.



Visit our website to book a demo of our software solution and get in touch with our team:

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